

Out-of-State Purchase Risks

- The dealer is not licensed, bonded or required to provide warranties in Washington.
- Deposits up to and including 100% pre-payment can be required.
- The home you receive may not be what you ordered, or even in livable condition.
- The sale may not include site preparation and home installation. (See Installing a Manufactured Home –Think you can do it yourself? for more information.)
- The fine print may hide refund opportunities.
- Washington State's first-class consumer protection laws do not cover home and contents.
- The manufacturer may not recognize the internet sale – no parts, no warranty.



Buying a Manufactured Home Online & Out-of-State?

It's a Gamble You *Can't* Afford

For More Information

To learn more about the perils of out-of-state and internet deals, or to report your experiences, contact:



Northwest Housing Association:
360-357-5650



Department of Labor and Industries:
www.lni.wa.gov



Department of Licensing:
www.dol.wa.gov



An Important Consumer Warning
from the Northwest Housing Association,
the Department of Labor and Industries,
and the Department of Licensing

The internet is a great place to do research on manufactured homes, but when you purchase one from out of state via the internet you are taking unnecessary risks with your money!

Why? Because you're abandoning nearly all rights and protections to an out-of-state business you know nothing about.

You're gambling with the largest and most important investment you'll ever make – your home.

Protect yourself.

How? Be an informed consumer and know the risks.

If Problems Arise

- You may have no recourse under Washington State law.
- You'll be on your own to order and pay for repairs, even for items the standard warranty would have otherwise covered.
- When your pleas for satisfaction are ignored, you must travel, hire local attorneys, and pursue a legal remedy at great expense in the dealer's home state.



Be a Smart Consumer

Home retailers in Washington are licensed, bonded and subject to extensive laws designed with one thing in mind – your protection. Don't be tempted by big price reductions. Remember, you just may get what you pay for.